



Training and Professional Development

Leadership Skills

The full day course is suitable for all managers, deputies, nurses and team leaders, this full day aims to improve knowledge and skills in the day-to-day management and leadership of teams, and for staff to fully understand their accountabilities and responsibilities

Course Objectives

- To discuss your role and responsibilities in depth
- To improve leadership, assertiveness and motivational skills – advanced communication skills
- To understand clinical governance, accountability and responsibility
- To review codes of conduct and continued professional and personal development
- To discuss the importance of team building, managing team dynamics and conflict resolution – fostering a positive culture of inclusion and diversity
- To consider record keeping and documentation in relation to all areas of the care provision, revalidation, staff supervision records etc

Course notes

- The session includes group work and discussion.
- We recommend conversations with managers/clinical leads in advance of training delivery to ensure individual or team objectives can be addressed fully and sensitively by the trainer
- This course can be tailored specifically to meet the individual, person-centred needs of your staff – please contact training@tihcuk.com to arrange a time for further discussion

COURSE INFORMATION	
Duration:	Full day
Certification:	Certificate of Attendance
Travel Charge:	Dependent on Location

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