



Training and Professional Development

Managers & Deputies Training & Development Day

This full day course aims to offer Managers and Deputies the opportunity to develop and expand their knowledge and will also provide opportunities to network, to give and receive support and share information in a professional and meaningful way for their professional and personal development.

COURSE CONTENTS

- Clinical Governance & accountability – (CQC frameworks, audits, continuity planning and business improvement planning)
- Person centred ethos and collaborative team working
- CQC Assessment Framework & Audits
- Education, supervision & support (including assessment and observation and in the workplace) for the development of your workforce
- Managing well-being & resilience
- Refresh of Mental Capacity Act, Deprivation of Liberty Safeguards, Community DoL and Liberty Protection Safeguards sharing experiences and understanding best interest decisions processes.

COURSE NOTES

This course does involve active participation through group work; the longer session gives time for in-depth skills practice and feedback

COURSE INFORMATION	
Duration:	Full day
Who should attend:	Registered Managers & Deputies
Certification:	Certificate of Attendance
Travel Charge:	Dependent on Location

Training and Assessment in Healthcare Ltd, 15 Hurricane Way, Norwich NR6 6EZ

Tel: 01603 611107 Email: training@tihcuk.com

Website: www.traininginhealthcare.co.uk

Managing Director: Linda Evans RGN. Company Secretary: Howard Evans. V.A.T. registration No: 948 7300 96