



Dementia Communication Champion

This full day course is designed to develop confident Dementia Communication Champions who can promote best practice within their service. It supports staff to deepen their understanding of dementia, strengthen person-centred communication, and develop the skills required to positively influence practice, improve quality of care, and support colleagues in delivering effective, compassionate support.

COURSE OBJECTIVES _____

- Understand the effects that communication barriers may have on individuals
- Identify how dementia can impact an individual's ability to communicate
- Recognise and respond to emotional cues, using appropriate strategies to manage or reduce distress.
- Demonstrate empathy and understanding of how it may feel to communicate if living with dementia
- Apply a range of new skills and techniques to better communicate with people living with dementia
- Investigate and interpret behaviours and what these actions may be communicating
- Develop an understanding of the role of a Dementia Communication Champion in modelling good practice, supporting others, and promoting effective, person-centred communication.

Course notes _____

- This interactive session encourages participation, reflection, and practical skill development.
- Learners will take part in group discussions, scenarios, and communication exercises to explore real-life situations and share best practice.
- The session provides opportunities to practise communication techniques, understand the experience of living with dementia, and interpret behaviours as communication.
- Learners are encouraged to actively participate and reflect on how to apply their learning in practice.

This course is fully funded by Norfolk Care Careers and Norfolk County Council.

Training and Assessment in Healthcare Ltd, 15 Hurricane Way, Norwich NR6 6EZ

Tel: 01603 611107 Email: training@tihcuk.com

Website: www.traininginhealthcare.co.uk

Managing Director: Linda Evans RGN. Company Secretary: Howard Evans. V.A.T. registration No: 948 7300 96